

BASIC UTILITY BILLING INFORMATION

Questions regarding your utility bill, moving into or out of Fircrest, or inquiring about disconnecting/reconnecting your water service you will need to contact the Public Works Utility Billing Department at (253) 564-8900 or email PublicWorks@CityOfFircrest.net

For Dispute Resolution you can contact Vicky Walston at (253) 238-4126 or email Vwalston@CityOfFircrest.net.

Utility accounts remain the responsibility of the property owner. The owner is responsible for payment, even if the property owner signs a mutual understanding form requesting us to bill a tenant and the tenant pays a deposit to have their name put on an account. Tenant Deposits are based on services provided. Water \$45; Sewer \$175; Storm Drain \$40.

Water meters are read within the first 10 days of every even month (Feb, Apr, June, Aug, Oct, Dec). Accounts are billed and mailed out by the 15th of every even month, and due payable by the last day of that same even month. There will be a 10% penalty on any balance not paid by the 10th of the following odd month. A forty-eight (48) hour door notice will be generated if payment for the past due statement is not received within seven (7) days, and water will be disconnected. If an account remains unpaid a lien may be recorded with Pierce County as outlined in FMC 17.04.

For those residents who would rather pay on a monthly basis the City does have available a **Budget Payment Plan**. Customers who sign up for this service receive an estimated average monthly bill that is consistent for 11 months out of the year. The 12th month (Dec.) is used to balance the difference

between your amount paid and the actual amount billed for the year. Please contact Utility Billing for more information.

UTILITY BILLING RATES

Effective 2/1/2022

RESIDENTIAL WATER RATES:

SFR (single family Residential) – Basic Water Availability Charge is \$18.87 per month, \$37.74 per bi-monthly billing cycle.
Water Tier1 is consumption consumed between 1 – 1,000 cf/ bi-monthly billing cycle. charged at \$0.0111 / cf
Water Tier2 is consumption consumed between 1,001-4,000 cf/ bi-monthly billing cycle charged at \$0.0166 / cf
Water Tier3 is consumption consumed over 4,001 cf/ bi-monthly billing cycle charged at \$0.0282 / cf

RESIDENTIAL SEWER RATES:

The **SFR standard sewer base fee** is \$41.70 per month, \$83.40 per bi-monthly billing cycle. And the **SFR sewer treatment charge** is \$33.90 per month, \$67.80 per bi-monthly billing cycle.

For those customers **Outside City Limits** but in our sewer service area the standard charge is \$46.70 per month, \$93.40 per bi-monthly billing cycle. The sewer treatment charge is the same as in-city \$33.90 per month, \$67.80 per bi-monthly billing cycle

City of Fircrest Public Works, Utility Billing Dept.
120 RAMSDELL ST
FIRCREST, WA 98466
(253) 564-8900
PublicWorks@CityOfFircrest.net

RESIDENTIAL STORM DRAIN RATES:

The SFR inside City limits will be charged \$17.25 per month, \$34.50 per bi-monthly billing cycle.

OTHER FEES:

Set-Up Fees – (all new accounts will be assessed Set-Up fees depending on which services they receive).

Water	= \$ 6.50
Sewer	= \$ 2.50
Storm	= \$ 2.50

Unlock Water Meter = \$ 25.00

(During normal P.W. hours of operation)

Unlock Water Meter = \$ 155.00

(After hours reconnection requests)

Return Check Fee = \$ 35.00

Red Door Notice = \$ 9.00

Meter Tampering Fee = \$ 310.00

Tenant Deposit

Based on services provided.

Water \$45.00

Sewer \$175.00

Storm Drain \$40.00

Penalty = 10%
of outstanding balance

Returned Payment

If we receive a payment back that is not honored by a customer's bank for any reason (NSF, stop payment, closed account, etc.) a red door notice may be delivered giving a 24-hour period to pay the outstanding balance plus all applicable fees.